



Array Networks End of Support (EoS) Announcement for ActiveX and Java Plugins

Release Date: April 30, 2021

Overview

Array Networks announce the End of Support (EoS) for the ActiveX and Java plugins on the AG Series products effective October 31, 2021. This will affect customers who are using the L3VPN, Desktop Direct, Hardware ID, SMX and Client Security modules.

EoS Schedule

Product	End of Software Feature Availability	End of License Availability	End of Sale	End of Technical Support
AG	October 31, 2021	October 31, 2021	October 31, 2021	October 31, 2021

Impact

- For Web users who have installed the ActiveX or Java plugins, they are still able to use the L3VPN, Desktop Direct, Hardware ID, SMX and Client Security functions. However, Array Networks will no longer fix any issue related to ActiveX and Java plugins after October 31, 2021. They will not be able to install the ActiveX and Java plugins to use the previously mentioned functions if the system is upgraded to a new AG version not supporting the ActiveX and Java plugins.
- Users who use the Standalone Array Client and MotionPro client will not be affected.

Solutions

It is recommended to upgrade the ArrayOS AG 9.4 system to the ArrayOS AG 9.4.0.385 version or later as soon as possible.